Email Security for America’s Protectors

Justice FCU relies on Zix

When you're in the business of guarding the financial concerns of the people responsible for protecting America, you want to make sure their personal data is safe.

That's why Justice Federal Credit Union chose Zix for their email encryption solution.

Justice FCU is the premier provider of financial services to employees of the Department of Justice and the Department of Homeland Security. It also offers membership to those working for state and local law enforcement organizations. With assets of approximately $438 million, it pledges to maintain the highest standards of confidentiality to protect their members' personal privacy. Every single employee, from mortgage specialists to marketing staff, uses Zix Email Encryption to send secure messages to members and business partners.

"With the alarming rate of identity theft in the United States, email encryption is crucial for the protection of our members' personal information," said Rifat Ikram, Justice FCU’s Vice President, Electronic Delivery and Support Services. "We chose Zix Email Encryption because of its superior reputation."

Another key factor in selecting Zix Email Encryption was that the Federal Financial Institutions Examination Council (FFIEC) agencies have implemented it, says Ikram. "If they've done their homework and have chosen Zix, it makes it easier for credit unions when they're undertaking due diligence in researching the best email encryption solution. If the Zix solution is good enough for the FFIEC, it's a no-brainer that it would be the right choice for us."

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Ease of use was also an important consideration when choosing an email encryption solution, said Ikram. “It was very important that any solution would be simple to implement and use for our employees, partners and members,” he said. “The Zix service provided that. I like the fact that I didn’t have to put any strain on existing resources to incorporate it into our routine. It pretty much takes care of itself and is virtually transparent to our users, because it automatically encrypts any personal financial information.”

Implementing email encryption is making a positive impact on operative costs, says Ikram. “Before, you had to print and fill in paper forms and mail them back and forth to members and business partners. Thanks to email encryption, we can now send sensitive personal financial information over the Internet, saving money by lowering stationery, courier and mailing costs,” he said. “Documents are no longer lost in the mail or delivered to the wrong address, because they can be sent securely by email.” Ikram estimates Justice FCU saved $5,000 in courier and stationery costs in the first year and says the savings will increase dramatically as more members and business partners start participating in electronic communication.  

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