

# Email Security for America's Protectors

Justice FCU relies on Zix



## At a Glance:

- Justice Federal Credit Union

## Background:

- In business since 1935
- Premier provider of financial services to the justice, homeland security and law enforcement communities
- Approximately \$438 million in assets
- 29 ATMs, 17 branches and two call centers
- More than 63,000 free in network ATMs and 3,200 shared branches

## Issue:

- Needed email encryption to send protected personal financial information and other sensitive data

## Solution:

- Zix® Email Encryption

## Benefits:

- Same encryption solution used by FFIEC and other regulatory agencies
- Access to ZixDirectory®
- Transparent delivery to business partners who are Zix customers
- Cuts down on operational costs such as couriers, stationery and filing
- No additional software or special training required

When you're in the business of guarding the financial concerns of the people responsible for protecting America, you want to make sure their personal data is safe.

That's why Justice Federal Credit Union chose Zix for their email encryption solution.

Justice FCU is the premier provider of financial services to employees of the Department of Justice and the Department of Homeland Security. It also offers membership to those working for state and local law enforcement organizations. With assets of approximately \$438 million, it pledges to maintain the highest standards of confidentiality to protect their members' personal privacy. Every single employee, from mortgage specialists to marketing staff, uses Zix Email Encryption to send secure messages to members and business partners.

"With the alarming rate of identity theft in the United States, email encryption is crucial for the protection of our members' personal information," said Rifat Ikram, Justice FCU's Vice President, Electronic Delivery and Support Services. "We chose Zix Email Encryption because of its superior reputation."

Another key factor in selecting Zix Email Encryption was that the Federal Financial Institutions Examination Council (FFIEC) agencies have implemented it, says Ikram. "If they've done their homework and have chosen Zix, it makes it easier for credit unions when they're undertaking due diligence in researching the best email encryption solution. If the Zix solution is good enough for the FFIEC, it's a no-brainer that it would be the right choice for us."

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## About Zix

Zix is a trusted leader in email data protection. Zix offers industry-leading email encryption, a unique email data loss prevention (DLP) solution, and an innovative bring your own device (BYOD) email solution to meet your company's data protection and compliance needs.

Zix is trusted by the nation's most influential institutions in healthcare, finance and government for easy-to-use secure email solutions. For more information, visit [www.zixcorp.com](http://www.zixcorp.com)

Ease of use was also an important consideration when choosing an email encryption solution, said Ikram. "It was very important that any solution would be simple to implement and use for our employees, partners and members," he said. "The Zix service provided that. I like the fact that I didn't have to put any strain on existing resources to incorporate it into our routine. It pretty much takes care of itself and is virtually transparent to our users, because it automatically encrypts any personal financial information."

Implementing email Encryption is making a positive impact on operative costs, says Ikram. "Before, you had to print and fill in paper forms and mail them back and forth to members and business partners. Thanks to email encryption, we can now send sensitive personal financial information over the Internet, saving money by lowering stationery, courier and mailing costs," he said. "Documents are no longer lost in the mail or delivered to the wrong address, because they can be sent securely by email." Ikram estimates Justice FCU saved \$5,000 in courier and stationery costs in the first year and says the savings will increase dramatically as more members and business partners start participating in electronic communication.

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Ikram likes that many of Justice FCU's business partners are also Zix customers and included in the ZixDirectory®, the largest email encryption directory in the world. ZixDirectory has tens of millions of members, and it is growing at approximately 140,000 new members each week. Once connected, users send and receive secure email without having to manage encryption keys. Zix provides automated key management for its customers in a wide variety of industries, including financial services, healthcare and government. "It's very helpful having many of our partners and associates in ZixDirectory," he said. "It means we don't have to do anything extra in order to communicate securely with them."

The very nature of its membership is the reason why Justice FCU chose Zix. "Given the fact that our members are in the business of security and protection, it's imperative that we effectively safeguard their personal financial information," said Ikram. "It gives us and, most importantly, our members peace of mind knowing that we're doing everything possible to provide the best email encryption available."